Statement of work for SAP Purchase Requisition 700000\*\*\*\*; Hardware maintenance for COMPAQ (DEC) computer systems.

The requirements for for COMPAQ (DEC) hardware maintenance are as follows:

## 1. POC

a. Steve Dresser
SPAWARSYSCEN San Diego 20222
53560 Hull St.
San Diego, Ca. 92152-5001
Telet: (619) 553-2290

## 2. Services

- a. Vendor must provide standard hardware maintenance, including 4-hour response during normal work hours, Monday through Friday during Principal Period of Maintenance (PPM). On call after PPM up to 4 hours. Vendor may come on site and does not have to be escorted.
- b. Platter removal required. Disk drives not to be taken off-site. Disk repairs must be affected by replacement of drive.

## 3. Location

a. PLC, Bayside Bldg. 1, Room A223